

SENIOR IT PROJECT MANAGER - SERVICE MANAGER – ARCHITECT



PERSONAL INFORMATIONS

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Nationality	Belgian

PROFESSIONAL QUALITIES

- **Trilingual French Dutch English**
- Positive attitude
- Organised
- Multi-skill
- Efficient
- Problem solver
- Perfectionist
- Team leader
- Diplomat
- Creative

CERTIFICATIONS AND DIPLOMAS

(SCANS OF ACHIEVED CAN BE SEND ON DEMAND)

- Prince2 (achieved)
- ITIL V3 (achieved)
- PMI (in progress)
- VMWARE VCP, VCP3, VSP Business Continuity, VSP Server Consolidation and Containment ; VTSP on VI3 and vSphere (achieved)
- NATO Clearance : CTS (Cosmic Top Secret) accreditation (achieved)
- CISCO CCNA (valid until dec 2008 ; achieved)
- Sécurité de base VCA
- Novell CNS 2007 (Achieved)
- DES en entrepreneuriat (University of Liège, achieved)
- Licence en informatique (University of Liège, achieved with distinction)

DRIVING LICENCE

- A and B

MOTIVATIONS

- To keep my multi-skill profile
- To keep working in international environment

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PROFESSIONAL EXPERIENCE

- | | |
|--|--|
| • Period (from – to) | From 1995 and currently |
| • Name of the employer | Myself (freelance) |
| • Activities | Consultancy |
| • Main activities and responsibilities | <ul style="list-style-type: none">- Project Manager- Consultancy in computer sciences and technologies- Design, architecture, management and follow up of the projects of the customers either in IT either in development.- Implementation of technologies |
| • Period (from – to) | 2004 - 2006 |
| • Name of the employer | ComputerLand |
| • Activities | IT service provider |
| • Job title | System engineer – PST (Project Support Team) |
| • Main activities and responsibilities | <ul style="list-style-type: none">- IT architect and project leader- IT project consultancy- IT Project implementation and maintenance ; System engineer |

PROFESSIONAL PATH (NON EXHAUSTIVE LIST)

BE (08/2010 and currently)

I'm managing Quentris projects for different customers of them. There are small and big projects.

I manage Project for IP infrastructure, Telephony, call-centers, security and application. I also support the sales and presales teams.

Responsibilities :

- Report to Customer and 'professionnal services' responsible
- Manage cost and schedules
- Manage projects
- Help to make bids
- Customer relationship

Technologies :

- Cisco (switches, routers, telephones, UCCE and UCCX)
- Avaya (telephones, call managers)Solaris
- Phone applications
- Entrust (authentication)



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BE, Europe, Asia (09/2008-08/2010)

For Siemens I have managed (and achieved) 3 Nato projects, took over 1 Nato project. I also have made 1 internal project :

Nato Project #1 : CIS equipment furniture :

- I was responsible to deliver a lot of CIS equipment on different places in the world.

Responsibilities :

- Reporting to different level of management
- Meeting organization
- Budget follow up
- Price negotiation with all the different providers
- Logistic (inventories + international transport organisation; custom documents (302, ...))
- Deliveries follow up
- Problem solving
- Technical interventions

Technologies :

- Servers (HP, Dell)
- Storage (HP, EMC)
- Workstations (HP, Dell)
- Networking (Nortel)
- Firewall (checkpoint)
- Printers (Dell/ HP)
- Scanners (Dell / HP)
- UPS (APC)
- Backup devices (HP)

Nato project #2:

- I was responsible to deliver operational mobile servers rooms (inside shelters) and telecommunications systems in different locations in war zone.

Responsibilities :

- Reporting to different level of management
- Hold meetings
- Budget follow up
- Achieve procurement of every systems that will be integrated
- Integrate the system and make modification of mobile rooms in order to allow them to stay operational in very hostile and unsafe environment and having brutal transport
- Design some mechanical component for the shelters and send the drawings to factory to make them
- Manage the change requests (on contracting, technical and organisational side)
- Took part of the design of the global solution
- Making the CIS/ICT architecture/design
- Coordinate the different teams of worker from different companies
- Launch site survey
- Do appropriate actions from the information get at the site survey
- Setup the testing environment for CIS and telecommunication systems
- Organize transport and logistic of equipment to war zone
- Supervise paperwork
- Organize trip to war zone
- Coordinate teams in war zone
- Go to war zone for activation (leading a technical team) and final validation (testing + signatures)

SIEMENS



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Technologies :

- Servers (HP)
- Networking (Cisco)
- Crypto devices, security (Thales)
- Managing different level/classes of security
- UPS
- Cabling (different kind of fiber / copper including the military specific ones)
- Air-conditioning
- Shelters (with their mechanical properties)
- Shelter isolation (electrical, communication)
- Tempest (radiations) (design, measurements...)
- Diesel generators
- Monitoring
- Telephony (regular and encrypted)

Nato project #3:

Same kind of project than project #1

Nato project #4:

CIS furniture as into project #1 + Installation and migration :

- Site survey in Greece
- Vmware VI 3.5
- Migration to MS 2008 and Exchange 2010
- Lead the technical and the architecture meetings

Siemens internal project #1:

I was responsible for setting up the support line for all the Siemens NATO projects (so not only mine) // Service management // ITIL

Responsibilities :

- Collect all data regarding all Siemens Nato projects
- Check the warranty coverage for all delivered goods with all vendors
- Make agreement between Nato (different projects manager) and Siemens Management on one common warranty procedure
- Transfer useful data/knowledge regarding all projects to Siemens helpdesk manager

Technologies :

- Nothing in particular. The scope of technologies involved in all of those Nato projects is very wide but when setting up support no technology is used in deep.

Siemens internal project #2



Give guidelines to setup a compliant secured room (access, facilities and ICT) for operating classified documents taking into account (non exhaustive list):

Responsibilities :

- Access control to the room
- Storage of classified document
- Electronic classified document storage (SAN with encrypted disks and other solutions)
- Backup
- Fiber optic cabling with respect of standard cabling for classified environment
- Electronic data access (cisco ASA)
- Access control to the room

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BE (2007-2008 during my own holidays and free time)

For eurocontrol (www.eurocontrol.int) I did the study, the project management and the implementation of the 'Early Access Weekends' application. It is a java application integrated in their web portal. This application manages communication between members of different countries, and helps to organise meetings



Responsibilities :

- Report to Customer and contracting manager
- Manage developers team
- Manage cost and schedules
- Deliver the application
- Deliver the documentation
- Collaborate with the IT team to know the essential information about the IT environment in order to make an application able to be deployed in the IT environment
- Collaborate with the IT team to integrate application (test and production version) into Eurocontrol IT environment

Technologies :

- Java (JEEEE)
- CSS
- Oracle, MySQL
- Solaris
- Sun Portal
- LDAP (Sun version)

FRANCE (02/2008 – 08/2008incl)

For Unisys, I was responsible of the tests phase project concerning the internal centralisation/transition project. (x86 and AIX) of MACIF insurances.



Responsibilities (non exhaustive list) :

- Analysis of the initial situation
- Architecture
- Strategy for transition
- Identifying keys MACIF resources
- Lead meeting in task force
- Managing Unisys resources
- Adjusting the schedules
- Provide technical help/advices thanks to my technical background

Technologies :

- VMWare ESX (3.5) (virtualization) and all technologies around virtualization
- PlateSpin PowerConvert and PowerRecon
- Rsync
- Robocopy
- Networking
- Databases
- MS Windows (NT4 to 2003)
- Lotus Notes
- EMC storage and replication tools
- Dell servers
- IBM AIX Servers
- Mainframe



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Around EU (07/2007 – 02/2008)

For Capgemini I worked on the transformation/transition (virtualization) project of their biggest customer : Schneider electric (about 1300 servers)

Responsibilities (non exhaustive list) :

- Architecture
- Analysis
- Audit with PlateSpin of French and European sites (after each audit we were deciding which server will go in data centre and which one will stay on local site)
- Laboratory for tests and proof of concept (involving/supervising network, storage, unix and windows teams). PowerRecon & PowerConvert.
- Audit and transformation procedure writing (how to industrialize using PowerRecon and PowerConvert).
- Managing the transformation projects on the pilot sites
- Script writing
- Competence transfer

Technologies :

- VMWare ESX (3.0) (virtualization) and all technologies around virtualization
- PlateSpin PowerConvert (now PlateSpin Migrate) and PowerRecon
- Rsync
- Robocopy
- Networking and security (Cisco)
- Databases
- Oracle
- MS Windows (NT4 to 2003)
- Active Directory (Domain Controllers)
- Lotus Notes
- EMC storage and replication tools
- Dell servers
- Datacenter
- Load balancing
- Security



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BE (1995–2004 & 11/2006–06/2007) and actually

Well known civil engineering company, [Bureau d'études Greisch](#) is always on the top by its works such as 'Viaduc de Millau' in France.

I'm working for that company, as a freelancer, since 1995. I did a various missions either in programming, or in IT infrastructure.

Actually I'm regularly involved in supervision of projects regarding :

- Databases.
- IT infrastructure (MS Windows & Linux)
- Security & Data backups.
- New technologies

I've also managed the whole virtualization (servers and desktops) project (11/2006-06/2007) and the VMWare ESX migration project (3.0 to 3.5) (02/2009-06/2009) :

- Architecture
- Hardware selection
- Prices negociations (Hitachi HDS and IBM blades)
- Servers & SAN setup.
- VMWARE setup
- Back-up strategy & procedures
- Financial follow up
- Coaching

Technologies :

- VMWare ESX (version 3.0 and 3.5)
- Linux (SuSE (Novell), Debian)
- Security (Fortinet)
- Networking (Cisco)
- IBM Blade Center
- Hitachi storage

BE (09/2004 – 10/2006)

[Computerland](#) an IT company in south of Belgium

I worked in that company on different kind of projects. I was « System Engineer and PST (Project Support Team) ».

I have also supervised IT projects ('project management') and performed a lot of implementations.

I also managed all of their virtualization projects (VMWARE, PowerRecon, PowerConvert,...).

Technologies :

- Microsoft Windows (NT4 workstation to XP and NT4 server to 2003)
- Microsoft exchange (5.5 to 2003)
- Active Directory
- Virtualization : VMWare ESX (version 2.5), PlateSpin Power Recon
- Antivirus : Norton, Trend Micro
- Networking, including wireless (Cisco, HP, DLink)
- Network Security : Nokia Checkpoint, Fortinet, Cisco, Juniper, MS Isa Server
- IP telephony : Avaya, Cisco
- Backup : BackupExec, ComputerAssociate
- X86 : workstations and servers ; HP (including blade generation p and m) and IBM
- Storage : HP
- Backup Devices : HP and IBM (including robots)



bureau d'études
greisch ingénierie



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BE (03/2002 – 09/2003)

Database conception and implementation for the 'sleepness laboratory' of the University's Hospital. I made algorithms to generate HTML web interface and SQL request from simple ascii description files. It was before MVC was well propagated.

Technologies :

- HTML
- PHP
- MySQL
- Linux
- Apache

BE (10/2000 – 03/2001)

I rewrote the law student application. It was a applet application, I had to analyze, then redesign and implement new features. The result is the java part of <http://vinitor.egss.ulg.ac.be>

Technologies :

- HTML
- Java (applets)
- Linux
- Apache

BE (01/2005 – 03/2005 during free time)

I set up a vmware layer to host different linux servers (debian & ubuntu).I've also set up the following servers:

- WEB servers (apache)
- SQL servers (postgresql)
- Application servers
- Mail server with web interface, antivirus and antispam.

The goal was to provide a hosting platform to host customers projects

SOLVIM SPRL

MANAGEMENT COMPETENCES

- Project Management (Prince2 certified, PMI and ITIL in progress)
- Leadership abilities
- Good customer relationship
- Ability to manage human resources
- Marketing and innovation spirit
- Strategic marketing knowledge's (iso, ...)
- Good notions about contract laws, law of companies, law of intellectual property
- Good knowledge's about financial analysis
- Academic knowledge about Axapta
- Knowledge's about logistic
- International management aptitudes

CHU Liège



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TECHNICAL COMPETENCES

- **IT and Infrastructure:**
 - Datacenter specialist. Aware of all aspect involved in datacenters, hosting, telecommunications, quality of service, security (network and physical), load balancing, powering, cooling...
 - Able to design IT/storage/network infrastructure.
 - Virtualisation specialist (server and desktop), especially with WMWARE (big experience + vmware VCP certification + different others certifications). Deep knowledge of the PlateSpin (Novell) Migrate (previously Power Convert) and Recon (previously Power Recon) tools
 - Knowledge about thin clients (Wyse, ...)
 - Good knowledge about networking (experience + university classes + Cisco CCNA certification valid until dec2008).
 - Good knowledge about networking intrusion.
 - Good knowledge about implementing Hitachi (HDS) and HP SAN's, basis knowlegde about NetApp, IBM and EMC SAN's.
 - Knowledge of IBM Pseries systems and AIX.
 - Good knowledge about MS products : Windows 2008, Windows 2003 Server, Windows XP, Windows 2000 Server, Windows 2000 professional, Windows NT, Active Directory, Exchange, ISA server, MS Sql.
 - Knowledge about Citrix Metaframe
 - Good knowledge about Linux and OpenSources solutions : Debian, Ubuntu, SuSE (Novell), RedHat, apache, sendmail, postfix, ...
 - Knowledge about Oracle

- **Programming languages:**
 - Able to design software architecture.
 - Java, .Net languages, UML, php, sql, pascal, HTML, XML, RPL, C#, VB, scheme, C, C++, vhdl, PERL, ruby, rails. (This knowledge is now passive since I'm not coding anymore)
 - System: Bash, VBS
 - Excellent knowledge about database designing.

- **Internet/intranet :**
 - Able to manage and implement internet/intranet projects.
 - Good knowledge about databases.

- **Office:**
 - Excellent ability to write reports in English French and Dutch.

EDUCATION AND FORMATION

- Formation type **Law and business (2003 – 2005 ; I was freelancer to pay my studies)**
- Formation's name D.E.S (university 3rd cycle) in entrepreneurship (entrepreneurship, marketing, management, financial analysis, international management)
- Establishment's name University of Liege (E.A.A – H.E.C)

- Formation type **Technical (1996 – 2004 ; I was freelancer to pay my studies)**
- Formation's name Licence in Computer Science (with distinction)
- Establishment's name University of Liege

- Formation type **High School Graduate (1995)**
- Formation's name Secondary Education with emphasis in Mathematics and Foreign Languages
- Establishment's name College Saint Barthelemy Liège

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PERSONAL COMPETENCIES

MOTHER LANGUAGE	French				
OTHER LANGUAGES	English	Dutch	German	Polish	h
• Reading	Good	Good	Basic Notions	Basic Notions	
• Writing	Good	Good	Basic Notions	Basic Notions	
• Speaking	Fluent	Fluent	Basic Notions	Basic Notions	

SOCIAL COMPETENCIES	- Soccer from 9 to 11 years.
	- Athletics from 14 to 17 years
	- Martial arts from 18 to 19 years
	- Piano from 10 to 15 years
	- Theatre from 12 to 14 years + 'revue des ingénieurs 2001' participation as an actor in a main role.
	- Youth movements during 15 years with 5 years in the animation team.